



Property Owners Association

Hi and welcome to the neighborhood! You may have already received a copy of English Turn's Covenants, Conditions and Restrictions as well as a welcoming packet with several forms to complete along with other move-in information. We realize that you might not have the time to actually sit down and read each and every word contained in those packets so we've highlighted some of the more frequently asked questions for you.

- **Moving vans and large trucks** (i.e. furniture and appliance delivery trucks) must use the Contractor's Entrance located on Highway 406. The **Contractor's Gate** is an automated gate that is manned by Security at the West Gate. Contractors' hours are Monday – Friday 7:00 a.m. – 6:00 p.m. and on Saturday 7:00 a.m. – 3:00 p.m. Any contractors still performing work after these hours will be asked to leave the community.
- **Trash days** are Wednesday & Saturday. Please do not pull your cans to the curb until after 4pm the evening before. Our trash collector is Richard's Disposal (504) 241-2142.
- Any debris besides "kitchen & bathroom" garbage (i.e. drywall or construction material), will need to be hauled away by a private contractor. They will pick up moving boxes if they are broken down and lawn clippings if they are bagged up.
- For **Animal Control** (domestic strays, wild boar, opossums, armadillos, snakes or alligators) call the POA Office and we will dispatch our animal control specialist. There is an additional charge to catch snakes (\$125).
- **Satellite dishes** cannot be visible from the street. Have your installer put the dish in the back of the house.
- Park your cars in the garage, if possible. If your garage is full, please pull up as far as you can to the garage.
- Remember to return your "decal form" to receive your car **decals**. If you include your toll tag number on the form, your **toll tags** will be programmed and you will be able to enter at the automatic card reader at the far right-hand side of the guardhouses.
- If you have not received a **home phone number** by the time you turn in your **Permanent Visitors List** in the GateSure system, please call the POA Office with your new home number. This is important in case the guards need to get in touch with you about a guest. Instructions for the GateSure system are available in the POA Office.
- The **GateSure web site address** is <http://englishturn.capsure.com>
- You may contact the gates directly any time you have a service provider or guest that will be coming on a one-time basis. You must contact the POA Office if you need to make changes to your Frequent Guest List.

East Gate	391-8098
West Gate/Contractor Gate	394-5463
- If you're thinking of doing any **renovations to the exterior** of your house or are thinking about building an addition, pool, gazebo, etc. you will need to get the **Architectural Standards Committee (ASC) approval**. Call the POA Office for details.

**Above all else – when in doubt,
call the POA Office!! 391-8000**